

Community Services Department

Summary of Activities & Services Offered



Linda R. Cotton
CSD Director

With the use of CSBG funds, the Community Services Department, under Linda R. Cotton, has taken tremendous steps towards reaching its goals of servicing the agency's customers. The department's primary two goals are:

1. *Help low-income people become self-sufficient through employment, employment support or economic asset enhancement.*

2. *Help low-income people, especially vulnerable population, achieve their potential by strengthening family and other supportive systems, encouraging independent living, providing emergency services and fostering child/family development.*

Our focus has been on employment, education and other self-sufficiency programs developed to help our customers succeed in their goals to become productive citizens. The Community Services Department assists customers both on an as needed basis and long-term case management effort.

Family Self-Sufficiency Program (FSSP)

FSSP or long-term case management customers participate in a detailed approach to managing their move from a crisis situation to self-sufficiency. These services include: Employment, Education, Small Business Development, Home Acquisition, Expunge/Sealing of Criminal Record, CDL License and Individual Development Account Program (IDA).

As Needed Services

- Help with GED, trade/vocational education, or higher education to improve opportunity for jobs with a livable wage.
- Assess employability skills and opportunity to participate in the Community Action Program Committee's Job Readiness Program which includes job placement effort.

Community Action Program Committee, Inc.

1380 North Palafox Street
Pensacola, FL 32501

www.capc-pensacola.org

850.438.4021 Office

850.438.0121 Fax

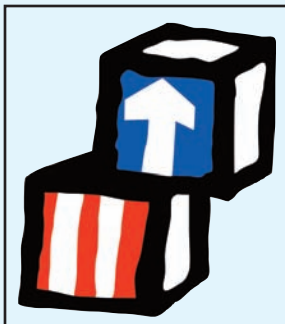
850.432.2992 Head Start

850.607.2088 LIHEAP

Office Hours:

Monday - Friday • 8am - 5pm

Contact Each Department for Program
Eligibility & Requirements or Visit Website



CAPC Programs

Community Services Block Grant
(CSBG)

Head Start/Early Head Start

Low Income Home Energy
Assistance Program
(LIHEAP)

Weatherization
(WX)

“Organization of HOPE!”

www.capc-pensacola.org

850.438.4021



Call 850.438.4021 for more information

Weatherization Department

Summary of Activities & Services Offered



Connie Parker
WX Director

The Weatherization Assistance Program's mission is to reduce the monthly energy burden on low-income households by improving the energy efficiency of their homes. CAPC's WX Program assists customers in Escambia, Santa Rosa, and Okaloosa counties. In addition to weatherization services, a partnership with CHELCO enables WX to provide energy efficient heat pumps to eligible customers.

Eligible Applicants

The total household income may not be more than 200 percent above the national poverty level. Preference is given to elderly (60 years-plus) or physically disabled residents, families with children under 12 and households with a high energy burden (repeated high utility bills). A more detailed summary of eligibility and requirements can be found on the website.

Types of Assistance

- Address air infiltration with weather stripping, caulking, thresholds, minor repairs to walls, ceilings and floors, and window and door replacement
- Install attic and floor insulation (floors in northern Florida counties only)
- Install attic ventilation
- Apply solar reflective coating to manufactured homes
- Install solar screens
- Repair or replace inefficient heating and cooling units
- Repair or replace water heaters

Call 850.438.4021 for more information

Head Start/Early Head Start

Summary of Activities & Services Offered
Escambia County ONLY



Dorothy Robinson
Special Services



Judy Dickinson
Education/Support Services



Deborah Nagle
Admin. & Budget

Head & Early Head Start programs provide comprehensive, developmental services for low-income pre-school children ages birth to five and support services for their families. The purpose of the Head Start program is to promote school readiness by enhancing the social and cognitive development of children through the provision of health, educational, nutritional, social and other services. The cornerstone of the program is parent and community development.

Background

CAPC's Head Start and Early Head Start programs have been combined in an effort to provide more efficient service to the customer. Currently, The Early Head Start program serves ten (10) pregnant mothers and seventy (70) children from zero to age three, and the Head Start Program provides opportunities for 855 children and their families.

All children in Head Start participate in a variety of educational activities that help them grow mentally, socially, emotionally and physically. They also receive free medical and dental care, have healthy meals and enjoy playing indoors and outdoors in a safe setting.

Parent involvement and social services are provided. With the assistance of a Family Advocate, each family completes a self assessment and establishes a written goal plan which is monitored throughout the program year.

Call 850.432.2992 for more information

LIHEAP Department

Summary of Activities & Services Offered



LaWanda Lawrence
LIHEAP Supervisor

LIHEAP stands for "Low-Income Home Energy Assistance Program". It is federally funded, income based program that provides financial help to low-income households in meeting the costs of home heating and cooling for Escambia County residents.

The program provides the following types of assistance:

- Home Energy Assistance:** to help eligible households meet the cost of home energy. An emergency or crisis is not eligible for this category.
- Crisis Assistance:** to help eligible households in immediate danger of losing access to needed home energy. Up to two benefit payments are allowed during the program year: Once during heating season (October - March) and once during cooling season (April - September).
- Weather-Related Conditions Assistance:** to be used during a crisis or emergency as declared by the Department of Economic Opportunity, Governor or President. The crisis or emergency must be due to weather.

What Is The LIHEAP Process?

Appointments are only available by calling 850-607-2088 starting at 8:15 a.m. on the following monthly dates (subject to holidays): First Tuesday (Elderly - 55 and older), Third Tuesday (Elderly, Disabled & Children under 5), and Fourth Tuesday (Everyone). New Clients can call on every second & fourth Monday from 10:15 a.m. to 11:30 a.m. Outreach efforts are conducted in the Cantonment (2nd Tuesday) & Century (2nd Thursday). Appointments are scheduled the same week and clients are informed of necessary documentation needed for assistance.

Call 850.607.2088 for more information